

Directed Enhanced Service for Recording of Ethnicity in General Practice

Reference: DES 10

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1. Introduction

It is a government priority to implement the outcomes of the recent Black Minority Ethnic (BME) Access Review. The aim of the DES is to enable practices and PCT's to assess the needs of their population and to address equalities in access and health outcomes for BME patients.

This will be a two year DES, which will support the drive to deliver these priorities to the patients.

The total investment available for this DES in England for two years it is going to be rolled out for is £3 million per year.

Practices will need to record patients ethnicity and first language

2. Financial and payment details

This agreement is from April 2008 to April 2010.

On agreeing a service plan with the PCT for 24 Months commencing xxxxx
Payments are based on:

- Practices receiving 5.6 pence per registered patient per year for this DES.
- Payments will be paid to practices each quarter after data has been collected and audited.
- Practices should have ethnicity information recorded for 50% of patients in the first year and 90% for the second year.
- No payment will be made in the first year unless practices hit 50% practice target.

3. Services Aims

- Raising the awareness of Health Inequalities in Barking and Dagenham.
- Patients should understand that we recognise the language needs of the local BME communities.
- Ethnicity recording will help services understand that there is sensitivity to ethnic and cultural customs, with differences across secondary and primary care services.
- Ensure that when BME groups are being referred for Primary or secondary services, these services are aware and have access to appropriate translation and interpretation arrangements.
- To enable the PCT to quantify the Health needs of the BME population of Barking and Dagenham.

5. Ongoing Measurement and Evaluation

- The PCT will require practices to submit an **audit form** with the Enhanced services claims forms, on a quarterly basis.
- Practices will need to record patients ethnicity and first language.
- This should include children and babies.
- Practices need to electronically read code ethnicity origin and first language using NHS Data Dictionary codes.
- The NHS Data Dictionary codes can be found on the following web sites:

Ethnic Origin:

http://www.datadictionary.nhs.uk/data_dictionary/attributes/e/enh/ethnic_category_code_de.asp?shownav=1

First language:

www.datadictionary.nhs.uk/data_dictionary/attributes/l/language_classification_code_de.asp?shownav=1

6. Signature Sheet

This document constitutes the agreement between the practice and the PCT in regards to this nationally directed enhanced service.

Practice Stamp

Signature on behalf of the Practice:

Signature	Name	Date

Signature on behalf of the PCT:

Signature	Name	Date